

Sensitive Data & Contact Fields for Appraisal Reporting

Clarifying the intent of the sensitive data and contact information fields in SAS

The CMMI Institute's Published Appraisal Results (PARS) webpage provides a snapshot of the state of global process maturity, based on appraisal results submitted to the SCAMPI Appraisal System (SAS). Visitors to these pages wish to judge an entity's ability to reliably develop products and services in a repeatable fashion with continual improvement. To help them in making such judgments, the data published to PARS must be transparent and accurately depict what was appraised.

Appraisal sponsors may choose not to publish all of the information about their basic units and support functions. In these cases lead appraisers have the option to identify the basic units and support functions as "sensitive." When a basic unit or support function is identified as sensitive, the appraisal sponsor is required to provide their lead appraiser with contact information to publish to PARS.

The intent of the contact information is to point a visitor to an individual who can share more information about an organization, their basic units or support functions. This contact must be someone from the organization who has the authority to provide the appropriate information relative to the sensitive basic units or support functions. This field cannot be populated with the lead appraiser's contact information.

If quality reviewers identify contact information that either 1) directs inquiries back to the lead appraiser or 2) appears not to be associated directly with the organization being appraised, they will flag it for editing. Questions regarding this guidance can be sent to scampi-quality@cmmiinstitute.com.